

2017 - 2018 Field Trip Policy Contract

Field Trip Policies: By initialing each section you are agreeing to Pretend City's field trip policies. All sections must be completed or your request will be considered incomplete and will not be processed.

Additional Information

Please specify any special needs for your group (i.e. adjusted lights, sound, etc.): _____

Arriving by bus? Yes No Number of buses: _____ Arriving by car/van? Yes No Number of cars/vans: _____

Primary language of students and/or chaperones: _____ If needed, will you have a translator? Yes No

Please list each participating teacher's name and email:

Lead Teacher Name: _____ E-mail: _____ Phone: _____

Teacher Name: _____ E-mail: _____ Phone: _____

Field Trip Booking Policy & Procedure:

1. Upon Pretend City's receipt of your Field Trip Contract and deposit, we will contact you via e-mail to confirm that the date you requested was available and has been secured for your field trip.
2. At that time we will e-mail you a "Deposit Confirmation & Invoice" stating your visit date, arrival and departure time, final balance, and the due date of your final balance.
3. Visits must be paid in full 3 weeks prior to your visit date. Once final payment has been received by Pretend City a "Final Confirmation" e-mail will be sent to the primary contact. This e-mail will include your full itinerary, chaperone instructions, bus parking map, and Field Trip Curriculum packet (if applicable).

Please Initial: _____

Cancellation/Refund Policy

Pretend City Children's Museum reserves the right to cancel this agreement if payment deadlines are not met. Reservation dates may be rescheduled up to 3 weeks (15 business days) in advance of the visit date with no penalty. In the event that a school/organization must cancel their reservation less than 15 business days from the scheduled visit date, the deposit will be forfeited. All deposits are non-refundable. In addition, ***Pretend City Children's Museum will cancel the school/organizations field trip visit if payment is not received by the final payment due date and deposit will be forfeited.*** Cancellations are not official until the school/organization receives a written confirmation from Pretend City Children's Museum. \

Children and/or Adults Who Are Absent:

Unfortunately, Pretend City will not refund any amount for children and/or adults who do not attend the field trip. Children who are absent will still receive the "Buy One, Get One Free" voucher for their paid visit on their next trip.

Please Initial: _____

Electronics Policy

Pretend City is a cell phone and electronics free facility. Please ensure all members of your field trip refrain from texting, calling, or using their phone as it distracts from ensuring the safety of children (pictures and videos with cell phones are permitted). Laptops and tablets are not allowed.

Please Initial: _____

For other questions please contact the Field Trip Coordinator:

29 Hubble, Irvine, CA 92618 Phone: (949) 428-3900 ext. 202 Fax: 949-428-3908 E-mail: fieldtrips@pretendcity.org
Website: www.pretendcity.org/fieldtrips



2016 - 2017 Field Trip Payment Form & Policies

Deposit Information:

A non-refundable deposit of \$50.00 is due with Pretend City's initial receipt of the completed Field Trip Contract. If your first or second choice field trip dates are unavailable, the deposit will not be processed until a date has been agreed upon between Pretend City Children's Museum and the school/organization booking a field trip.

If a deposit is not received, reservation dates will not be held.

Method of Payment:

Credit Card: Visa Master Card American Express Business Check Personal Check Purchase Order

If Check/Purchase Order please provides the Issuers Name: _____ Payment Mailed on: _____

Credit Card Authorization:

Name of Cardholder (Please Print): _____

Billing Address: _____

City: _____ State: _____ Zip Code: _____

Card Number: _____ Expiration Date: _____ CVC Code: _____

Signature: _____ Amount to be Charged: \$ _____

Purchase Order Policy:

Purchase Orders are accepted for deposits and final payments. **A copy of the Purchase Order must be submitted to Pretend City in order to be eligible for this method of payment.** Purchase Order must include the following language:

"It is understood that payment will be made for the total number of students and additional chaperones regardless of actual attendance unless cancellation occurs under the Terms of Agreement (See Field Trip Contract Page 2).

When using a Purchase Order, final payment must be received within 1 week of the field trip visit date. The visiting school/organization must notify Pretend City Children's Museum of payment delays. If Purchase Order payment is not received within this time frame a **\$35.00** late fee will be included in your final field trip costs.

Please Initial: _____

Payment Information:

Final balance is due three (3) weeks prior to field trip date.

A \$35 late fee will be charged for payments made after the due date, unless arrangements are made with the Field Trip Coordinator.

Failure to communicate with the Field Trip Coordinator regarding payments after the specific due date are subject to a late fee. Reservations are subject to cancellation if payments are not received by the required date. Deposits are non-refundable, but a new date may be reserved with initial deposit according to the cancellation/refund policy. After final payment has been processed, it is non-refundable. All sales are final, which includes any payment for children and/or adults who are absent the day of the field trip.

Any additional guests not included in the reservation will need to pay the museum's general admission of \$12.50 per person day-of your visit.

Please Initial: _____

I have read and understand the Pretend City Children's Museum Field Trip payment policies and verify that I understand and accept Pretend City's terms of agreement for field trip payments.

Signature: _____

Printed Name: _____

Title: _____

Date: _____

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